

Dana M. Hirsh, B.A., LL.B. Mediator & Arbitrator (416) 505-8305 dh@danahirsh.com

Dana is a full time private mediator and is a part of the Schmidt Mediation Group. She is the Co-Instructor of the ADRIO and LSO accredited Comprehensive Arbitration Course.

Dana has also been on the ADR Chambers Banking Ombuds roster since 2018 and has investigated and mediated numerous banking matters. In 2021, she was ranked as the Mediator of the Year. She is also on the roster for Health Canada where she mediates employment disputes and provides conflict coaching.

Dana worked as a mediator and arbitrator at the Financial Services Commission of Ontario for over 10 years where she mediated and assisted the parties in settling over 3,000 disputes. She is known for her ability to establish a rapport with counsel and their clients, her knowledge and expertise and, most importantly, her persistence and creativity in guiding parties towards achieving solutions to even the most complex disputes. She works diligently with parties and their counsel to ensure both sides feel heard and reach mutually agreeable solutions. Dana has experience with global and multi-party mediations, including disability, employment, sexual abuse, personal injury, product liability, property damage, general liability, sport disputes and motor vehicle claims.

Dana is a member of the Ontario and New York Bar. She has worked in private practice, representing both plaintiffs and defendants, and has extensive disability insurance experience, having worked as litigation counsel for one of the world's largest life insurance companies. She has presented on various topics, and is the author of published articles. In addition, Dana has worked as senior litigation counsel for a property and casualty leader, specializing in accident benefits, including catastrophic impairment claims, tort and priority matters. She has represented clients before the License Appeal Tribunal, at various levels of court in Ontario, and the Federal Court of Canada. While working as in-house counsel, Dana developed a reputation for resolving her matters expeditiously. On her free time, Dana attends sports games on a regular basis, and also enjoys downhill skiing, swimming and travelling.